

We appreciate your comments on your experience with your tour to Independence, Missouri

Please rate your most recent visit.

Date of visit \_\_\_\_\_

Rating Scale:

5 = Excellent *Please circle*

4 = Very Good *Your*

3 = Good *answers as*

2 = Fair *appropriate*

1 = Poor

**Overall experience in Independence**

1 2 3 4 5

**Friendliness of Tourism office staff**

1 2 3 4 5

**General Visitor Services Questions**

**Brochures and/or maps**

1 2 3 4 5

**Directional Signage**

1 2 3 4 5

**Availability of Parking**

1 2 3 4 5

**Overall Quality of services**

1 2 3 4 5

**Personnel promotion of other sites**

1 2 3 4 5

## WHICH SITES DID YOU VISIT?

Please circle appropriate #'s

**Bingham-Waggoner Estate**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**1859 Jail & Marshal's Home**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Vaile Mansion**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**National Frontier Trails Museum**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Truman Home Ticket/Information Center**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Truman Presidential Museum and Library**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**"Man From Independence" Show at Historic Courthouse**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**1827 Log Courthouse**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Pioneer Spring Cabin**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Community of Christ Temple and/or Auditorium**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Mormon Visitors Center**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

**Chicago & Alton Depot**

Friendliness of site staff

1 2 3 4 5

Guide's knowledge of site

1 2 3 4 5

Length of Tour

1 2 3 4 5

## WHAT AMENITIES DID YOU USE?

### Meals

Restaurant:

Expenditures:

#### Quality of Food

1      2      3      4      5

#### Service

1      2      3      4      5

#### Price

1      2      3      4      5

### Lodging

Hotel/Motel:

Expenditures:

#### Quality of Accommodations

1      2      3      4      5

#### Service

1      2      3      4      5

#### Cost

1      2      3      4      5

Comments regarding your visit and/or enhancements used (barn dance, reenactors, meals, guides, musical entertainment, etc.):

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If you would like brochures, a reply, or assistance with tour reservations, please include your information so we can reach you.

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State & Zip: \_\_\_\_\_

Phone: (    ) \_\_\_\_\_

Fax: (    ) \_\_\_\_\_

Thank you for helping us improve our service and facilities.

SG  
TG